

Return conditions:

Returned goods must be unworn, unstained (with lipstick, make-up, etc.), unbreathed, unwashed or otherwise undamaged. Returnable only after proper packaging.

The return period is 14 days. If more than 14 days have passed since you received the goods, you cannot return the money for the goods or exchange the goods.

In order to return or exchange goods, it can be done in a convenient way for you:

Goods can be sent by OMNIVA postal machine, by sending to Vilnius PAUPIO self-service parcel machine, located at Aukštaičių st. 7, Vilnius (indicating the store's phone number +37062425926).

Goods can be sent by LP EXPRESS postal machine, by sending to Vilniaus PAUPIO self-service parcel machine, located at Aukštaičių st. 7, Vilnius (indicating the store's phone number +37062425926).

Goods can be sent by DPD postal machine by sending to Vilnius PAUPIO self-service parcel machine, located at Aukštaičių st. 7, Vilnius (indicating the store's phone number +37062425926).

After evaluating the goods, if you wish, we will return the money to your bank account from which the payment was made within 14 days, or we will exchange the product for another one. Refunds are made after receiving the product after checking the condition of the product.

When exchanging the garment for a more expensive one, the Buyer pays the difference. When exchanging the garment for a cheaper one, the difference is returned to the Buyer. Shipping costs when returning the product are paid by the Buyer. We suggest that you carefully read the product description before buying, if you have any questions - write or call us.

If the purchased item is defective or we mistakenly sent you a size or model that was not your desired, we will replace the item. We exchange or refund defective goods. In such cases, all shipping costs are covered by the Seller.

Defects in sold goods are removed, low-quality goods are exchanged, returned in accordance with the Civil Code of the Republic of Lithuania and Retail Trade Rules.

Non-returnable items

It is necessary to note that Clause 17 of the Retail Trade Rules provides for a list of non-returnable goods (for example, electrical appliances, toys, furniture, cosmetics, books, underwear, etc.). Items included in this list, being of suitable quality, can be returned only with the consent of the seller. You can familiarize yourself with the aforementioned rules at the following link:

<https://e-seimas.lrs.lt/portal/legalAct/lt/TAD/TAIS.137498/asr>

Article 6.228 (10) of the Civil Code of the Republic of Lithuania stipulates the list of non-returnable goods when purchasing remotely. Goods made to individual order and measurements are non-returnable when they are of suitable quality and purchased remotely.